



City of East Palo Alto – Operated by Veolia
2415 University Ave
East Palo Alto, CA 94303-114

Meter Replacement Project Announcement

Dear customer,

We are excited to announce the start of the City of East Palo Alto's capital Meter Replacement Project, your tax dollars at work! This project began July 2014 with resolution 4630 approving the addition of the water meter surcharge to all customer bills.

Starting July 2022, Veolia will begin the project with further notifications to areas throughout the City alerting customers what to expect and how to proceed.

This project will replace all water meters in the City with Neptune Technologies T10 water meters including the E-Coder register. These new water meters will allow consumption to be read quickly through RF (radio frequency) without having to manually read your water meter dial, they are much more efficient, allowing for faster detection of high consumption, including the possibility of leaks and will help track usage for water conservation.

The most important way you can help to ensure the success of this project, is to make sure your meter box area is clear from any obstructions before your scheduled day of replacement.

For more detailed information regarding this project, visit www.eastpaloaltowater.com and click on Meter Replacement Project under Community and Safety.