



Fee Schedule

New Service Fee	\$75
Tamper Fee	\$130
Service Restriction	\$60
Hydrant Flow Test	\$350
After Hours Call Out	\$150
Equipment Replacement Charge	Cost of repair and labor + 15%
Returned Check	\$30
Late Payment Penalty	\$5 or 1.5%

Definitions

New Service Fee	Charge for new account
Tamper Fee	Service tampering (fee increases with multiple offenses)
Service Restriction	Restriction for non-payment
Hydrant Flow Test	Performing test
After Hours Call Out	Non-emergency, water related
Equipment Replacement Charge	Rented equipment needs repair
Returned Check	Non-sufficient funds
Late Payment Penalty	Late payment

City of East Palo Alto - Operated by Veolia

epawater@veolia.com

(650) 322-2083

www.eastpaloaltowater.com